

Forklift Operator Training | Frequently Asked Questions

1. When are forklift training classes held and how much does it cost?

Answer: Forklift operator training is held every Friday from 2:00 p.m. to 3:30 p.m. (except for 11/27, 12/25, and 1/1) through a Zoom meeting. There are two parts to the forklift operator training; a virtual part and a hands-on practical where students drive the forklift. After the student completes the virtual component of training, they will schedule and attend an in-person, hands-on practical to learn the basic driving skills. The cost of the forklift training is \$50.

2. How do I register and do I have to prepay?

Answer: Students can register at www.GoodwillAR.org/Academy and pay the \$50 tuition fee with a credit or debit card. Other payment options are available and can be agreed to on a case-by-case basis.

3. Is the class only one-day? And how is that enough time to certify me?

Answer: Students can begin completing their classwork on Google Classroom shortly after they register on the website. Students will receive a syllabus for the class that gives step-by-step directions on how to complete the virtual components.

This class is designed to teach safe operating procedures and basic forklifting skills. Each company utilizes different trucks that will require additional training upon employment. Goodwill's class aims



to prepare students with a general understanding of forklift safety and forklift skills.

4. How does Goodwill's forklift class meet OSHA standards?

Answer: OSHA requires that any person operating a forklift must be TRAINED, ASSESSED, and EVALUATED. At Goodwill, our instructors are able to train and assess an individual's ability to safely and appropriately operate a forklift. Once the individual becomes employed, OSHA requires the employer to evaluate the individual's skills separately than a third-party trainer. If the individual who is trained and assessed through Goodwill's class works at Goodwill, then he/she would also be evaluated as a result of this training.

5. If I register and pay for the class, but have to cancel, can I get a refund or be moved to a following class?

Answer: In order to receive a refund, the individual must provide 24 hours' notice unless in cases of emergencies which will be considered on a case-by-case basis. In cases of emergencies, registration funds can be used to secure a seat in the next available class.

For more detailed answers to your questions, please contact:

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